

I WOULD LIKE TO MAKE A COMPLAINT

Please fill in the form below, ensuring that all information marked with an * is completed.

Please send your completed form to:
Complaints Co-Ordinator, The Donkey Sanctuary,
Sidmouth, Devon, EX10 0NU



**THE DONKEY
SANCTUARY**

Complainant details:

Title*:

First Name*:

Surname*:

Address*:

Postcode*:

Email address:

Telephone Number:

Complaint description*:

Please tell us about your complaint, providing as much information as possible:

Complaint description continued:

How would you like us to respond to you?

Letter Email Telephone (delete as appropriate)

We will aim to resolve your complaint within 10 working days, but should we need to conduct a more detailed investigation we will provide a full response within 20 working days. If, due to exceptional circumstances, we are unable to meet that deadline, we will let you know.

It is our policy not to sell or exchange names and addresses with other organisations. All information is kept confidential. For further information please refer to our 'Data protection and privacy policy'.

THE DONKEY SANCTUARY

Slade House Farm, Sidmouth, Devon EX10 0NU

T [44] (0)1395 578222 **F** [44] (0)1395 579266 **E** enquiries@thedonkeysanctuary.org.uk

www.thedonkeysanctuary.org.uk

The Donkey Sanctuary was founded by Dr Elisabeth Svendsen MBE in 1969.

The Donkey Sanctuary (registered charity number 264818) and its sole corporate trustee, The Donkey Sanctuary Trustee Limited (Company number 07328588), both have their registered office at Slade House Farm, Sidmouth, EX10 0NU.

Incorporating: The Elisabeth Svendsen Trust for Children and Donkeys (EST); The International Donkey Protection Trust (IDPT).

WORKING WORLDWIDE