



**THE DONKEY
SANCTUARY**

Workplace Health & Safety Risk Assessment

Department:	Commercial – Visitor Engagement		
Location:	Slade House Farm		
Date of Activity: <i>(state if on-going)</i>	Ongoing	Ref No:	
Date of Assessment:	15.06.2021	Next Review:	09.07.2022
Type of Assessment <i>(Specific/Generic)</i>	Generic	Name of Assessor:	James Searle. Head of Commercial

Description of Hazard and How it May Cause Harm <small>(a hazard is anything that may cause harm)</small>	Who is at Risk?	Existing Control Measures?	Current Risk Rating <small>(before additional control measures)</small>			Proposed Additional Control Measures to Reduce Risk or Harm?	Residual Risk Rating <small>(after proposed additional control measures)</small>		
			Likelihood	Consequence	Risk Rating		Likelihood	Consequence	Risk Rating
The general activity of bringing visitors on site to have contact with animals and resulting in ill health	Visitors Contractors Staff & Volunteers Donkeys	<p>Handwashing Facilities upon entry and exit and at high touchpoint areas.</p> <p>Signs displayed at all hand washing stations to instruct users on the best hand washing technique.</p> <p>Handwashing stations are clearly signposted and labelled on visitor maps around the site and in leaflet guides.</p> <p>Access to high-risk areas are prevented.</p> <p>Public access areas are segregated from the main higher risk areas.</p> <p>Vehicle movements are carried</p>	2	4	8	<p>Additional information is given at key locations detailing the zoonotic risk, especially when entering The Kitchen or Picnic areas</p> <p>Continued monitoring of incidents through attending the Health and Safety Committee meetings (HoD)</p> <p>Continued quarterly Health & Safety site meetings (H&S Manager, VE Manager & V Manager, + EFM members)</p> <p>Ensure training for new starters</p> <p>Ensure person(s) are following the Risk Assessment – especially when it across multiple teams (Commercial, Farms, EFM)</p> <p>Look to install an area where there are</p>	2	4	8

		<p>out early or later on in the day, with a banks person present.</p> <p>Areas to which members of the public do have access, risks have been identified and are properly controlled.</p> <p>Visitor routes around the attraction have been clearly defined and signed.</p> <p>Visitor routes are kept clean and free from animal faeces.</p> <p>A system to monitor walkways for signs of faecal contamination, and then where necessary clean is be in place covered by the Farm and Visitor Engagement Team.</p> <p>Powerhosing of Main Yard is performed three time a week.</p> <p>Where "Non-contact" areas (areas where animal contact must be prevented e.g. eating or play areas) signage is used to notify visitors.</p> <p>Visitors are advised to wash their hands before leaving the site through the use of signage and the visible seeing of a hand wash station in the car park.</p>				<p>facilities in place to clean wheelchairs, pushchairs and or footwear as necessary, particularly for the wet season.</p> <p>Signage to be placed at the exit points to the site may be one way to remind visitors of the message to wash hands.</p> <p>Developeing videos</p> <p>Training in Biosecurity through the VLE</p>			
The activity of bringing visitors on site to have contact with animals and becoming ill whist	Visitors	At all eating areas contact with animals in adjacent areas is restricted through double	2	4	8	Increase signage around internal and external eating areas to promote and encourage the cleaning of hands before	2	4	8

<p>eating at the visitor attraction.</p>		<p>fencing.</p> <p>Eating in areas where contact with animals is possible is not permitted.</p> <p>Hand washing facilities are located so that they can be used before visitors enter eating areas.</p> <p>Visitors are advised to wash their hands before eating or drinking (internally & externally) through the use of signage.</p>				<p>eating.</p>			
<p>The activity of bringing visitors on site to have contact with animals and becoming ill whilst visiting the play area at the visitor attraction.</p>	<p>Visitors</p>	<p>Through the use of double fencing, Visitors and children are prevented from reaching and touching animals in areas that are adjacent to play areas.</p> <p>Hand wash facilities can be located before entering the circular loop, which contains the play area. These wash facilities are not directly outside the play area.</p> <p>Play equipment is regularly cleaned in order to reduce the risk of spreading microorganisms.</p>	<p>2</p>	<p>4</p>	<p>8</p>	<p>Increase signage to promote and encourage the cleaning of hand at the nearest hand wash facilities. Closest facility is at the entrance and then the second closest is located at Shelter One. Investigations were carried out and we are unable to get hot water to this remote location.</p>	<p>2</p>	<p>4</p>	<p>8</p>

Line Manager Approval (signature):

Date:

Line Manager Name:

Date Added to Risk Assessment Register: